

Change Management, Simplified

RadiantOne adds flexibility and versatility to the identity infrastructure of a global financial services company, facilitating updates to identity information of its 200,000 employees.

The sheer size of a multinational banking and financial services company was creating a complex challenge for IT personnel. Managing 200,000 employees and a total of 600,000 identities was daunting enough. The infrastructure was heterogeneous and included 24 Active Directory domains and 16 LDAP directories. Add to that the mind-boggling number of 860,000 updates to user information--per minute, from name changes, group changes and status changes, among other things. Change was a constant. The company had a six-month certification program for managers, resulting in status changes that affected multiple group memberships for each manager.

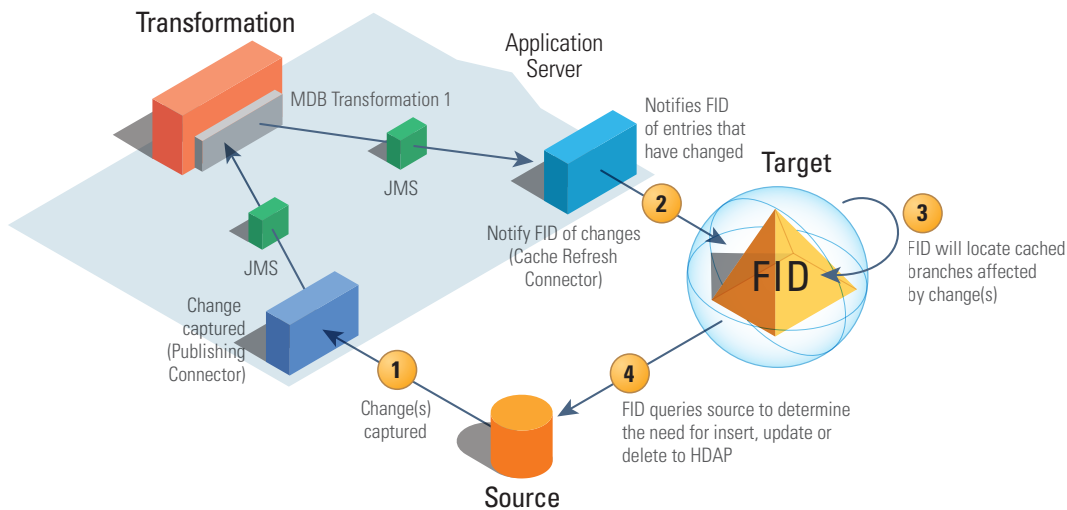
They needed an integration solution coupled with high performance and scalability to simplify change processes and still handle the massive load of data updates. They called this initiative the Change Management Project, and they chose our innovative and highly scalable federated identity service based on virtualization, RadiantOne FID and our RadiantOne Identity Correlation and Synchronization Server (ICS), to achieve it.

The Challenge

- ▲ Difficult administration of user status changes in AD and LDAP
- ▲ 860,000 updates/minute from changes in status, certification, groups, and names
- ▲ 200,000 employees; 600,000 identities
- ▲ 24 Active Directory domains
- ▲ 16 LDAP directories
- ▲ 6-Month Managers Certification Program

The Solution

- ▲ Using advanced virtualization, RadiantOne FID integrated identity data for each user from all the disparate data sources into a complete authoritative source, enabling a global view of identities, while delegating credential checking to the original local sources
- ▲ Our big data directory, HDAP, provides high performance and partitioning capabilities to achieve the massive scalability needed
- ▲ Change Management is accomplished through RadiantOne FID, using RadiantOne ICS as the sync engine
- ▲ An ICS connector detects the change and creates or updates the account through RadiantOne FID

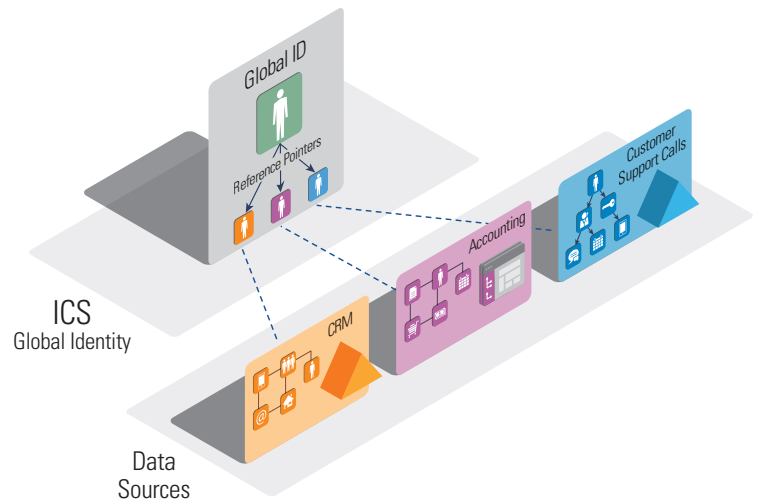


ICS connectors virtualize the data sources, detect changes and represent them as XML messages. ICS wizards generate data transformation that allows you to map source to destination. JMS (Java Messaging Service) or an ESB (enterprise service bus) provides guaranteed delivery.

The Results

- ▲ Faster and less complex employee change management
- ▲ Automatic certification changes
- ▲ Improved administration of the directories

Leveraging the synchronization infrastructure, ICS identity correlation builds a flexible and comprehensive infrastructure designed to correlate, link identities, and match them to application requirements.



Thanks to RadiantOne FID and RadiantOne ICS, this multinational banking and financial services company simplified its identity infrastructure through integration and synchronization, enabling more efficient and secure corporate operations and higher profit through increased employee productivity.

About Radiant Logic

As the market-leading provider of federated identity services based on virtualization, Radiant Logic delivers simple, logical, and standards-based access to all identity within an organization. RadiantOne FID, our federated identity service, enables customizable identity views built from disparate data silos, driving critical authentication and authorization decisions for WAM, federation, and cloud deployments. Fortune 1000 companies rely on RadiantOne to deliver quick ROI by reducing administrative effort, simplifying integration, and building a flexible infrastructure to meet changing business demands. For more information, visit www.radiantlogic.com.

Contact Us

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